



RELEASE WITHOUT TRANSPORT INFORMATION

Patients with mild symptoms **SHOULD NOT** call 9-1-1 **OR GO** to the nearest Emergency Room (ER) **WITHOUT** first utilizing the hotlines and information below for the following reasons.

- If you do not have COVID-19, utilizing Emergency Medical Services (EMS) and the Emergency Room (ER) may expose you to patients or healthcare providers who do have the virus, and may actually increase your chances of contracting that disease.
- It is critical the EMS and ER resources be preserved for patients with severe symptoms, and also be available for other true medical emergencies that will continue to occur, such as myocardial infarctions, strokes, and severe traumas.
- If you do have COVID-19, the hotlines will direct you how to access care without infecting others, including healthcare providers.

COVID-19 INFORMATION HOTLINES, PHONE NUMBERS, WEBSITES AND APPS

CUYAHOGA COUNTY BOARD OF HEALTH

Phone numbers: Business Hours
(0830-1630) 216-201-2090,
After-hours 216-857-1433
OR

OHIO DEPARTMENT OF HEALTH
Phone number: 1-833-4-ASK ODH
This line is staffed 11 hours a day,
7 days a week.

CLEVELAND CLINIC FOUNDATION (CCF)

24 Hour Hotline: 855.697.3750 OR
covid19chat.clevelandclinic.org OR
Download the Cleveland Clinic
Express Care Online app in the
"App Store" or on "Google Play"

METROHEALTH MEDICAL CENTER

Has a free hotline and encourages anyone who thinks they may have COVID-19 to call the hotline: 440-59-COVID (440-592-6843).

UNIVERSITY HOSPITALS

Download the MDLIVE Mobile app in the "App Store" or on "Google Play" OR Text "uhvirtualvisit" to 635-483 to get started