THE CITY OF
LAKEWOOD'S
DEPARTMENT OF

HUMAN

COMMITTED TO
PROVIDING PROGRAMS +
SUPPORT ACROSS THE
LIFESPAN FOR ALL
LAKEWOOD RESIDENTS

SERVICES

2017
OUR MISSION IS TO

IMPROVE THE QUALITY OF LIFE.

COLLABORATION

PROMOTING THE WELL BEING OF ALL LAKewood RESIDENTS

PARTNERSHIP

TO SURVIVE + THRIVE IN OUR COMMUNITY
WHO WE ARE

People are powerfully affected by the environments they live in. We all face the reality of how physical, economic and social changes affect us, our families, and our communities. When Lakewood residents face obstacles, plans should include contacting the Department of Human Services to help them be linked to support and resources.

WHAT WE DO

The Department of Human Services delivers effective and innovative programs through Early Childhood, Youth and Senior Services in order to identify the multifaceted and complex needs individuals and families may encounter.

Through collaboration and strong community partnerships, Human Services seeks to address vulnerabilities and link residents to the supportive resources they need to both survive and thrive in our community.
Early Childhood Services offers a wide variety of support, education and community building programs and services for those residents raising or caring for our young children birth through age five.

- Lakewood Family Room
- Early Literacy Programs
- Childcare & After School Care Resources
- Early Childhood Childcare Scholarship
- Lakewood Early Childhood Professional Consortium
IN 2016

EARLY CHILDHOOD SERVED

331 Adults
444 Children

177 of those families came for the first time in 2016
We believe that when the community supports and nurtures families, kids thrive as does the entire community.

Youth Services looks for creative ways to engage parents in developing relationships and community connections. We assist parents in problem solving, skill building, and crisis resolution to help them see all possibilities for growth and change.

- Family To Family Neighborhood System of Care
- H2O (Help to Others) Youth Volunteer Program
- Juvenile Diversion Program
- Lakewood Area Collaborative
FAMILY TO FAMILY

SYSTEM OF CARE

The well-being of a community is based on how well the children are doing. It must be a priority for the Lakewood community to protect and nurture our youngsters. We also must create a healthy socio-economic environment through which every child and family has the opportunity to achieve their maximum potential and to lead productive lives.

Family to Family Program Components:

- Direct Services to Families
- Advocacy and support
- Wraparound services
- Case Management
- Resource referral and linkage
- Kinship Care Education and support
- Foster Care and Adoption
- Lakewood Area Collaborative
- Lakewood Community Resource Guide

Total Families Served in 2016: 460
DCFS Families: 366
Non DCFS Families: 94
1x Time Service: 149

Kinship Caregivers: 43
Foster/Adoptive Families: 10
Aged Out Youth: 18
Established in 2007, in partnership with Cuyahoga County Division of Children and Family Services (CCDCFS) and the City of Lakewood, the Collab serves the communities of Lakewood, far west Cleveland, Bay Village, Fairview Park, Rocky River and Westlake.

In 2016, 10 monthly meetings were held with an average of 30-35 attendees.
JUVENILE DIVERSION

The City of Lakewood’s Department of Human Services Juvenile Diversion Program is comprised of an alliance between City Departments, Human Services, Law, Police and Public Works, Lakewood Schools, Cuyahoga County Juvenile Court and various organizations/businesses to offer families a positive alternative to traditional Juvenile Court involvement.

The Juvenile Diversion Program is a voluntary program designed to offer first time juvenile offenders and their parents the opportunity to restore trust, give back to the community and to find ways to continue to be positively involved in their community. It is designed to empower families through education, direction and guidance for the betterment of the child, the City and its residents.

Youth must be referred to this program by Juvenile Court.

- 84 New Juveniles
- 266 Parents
- 2,445 Hours of Community Service
- 189 Total Juveniles in 2016
- 5 Re-offended
- 4 Returned due to unruly filing
H2O is dedicated to strengthening and enriching Lakewood and Greater Cleveland by engaging its youth as community builders.

Through H2O, middle and high school students are encouraged to be "action architects," designing and implementing solutions to community needs.

2016
TOTAL VOLUNTEERS: 619
TOTAL HOURS: 7,869
SUMMER CAMP: 238
HOURS: 3,956
We believe that by enabling seniors to stay safely in their homes and community, they can sustain a meaningful and productive quality of life.

Senior Services provides a continuum of responsive core services and collaborates with key partners to provide necessary resources to help improve Lakewood's older residents' overall health and well-being.

- Congregate & Home Delivered Meals
- Transportation to the Senior Center, Medical Appointments & Grocery Shopping
- Senior Supportive Services
- Senior Center Activities & Programs
- Volunteer Program
IN 2016

SENIOR SERVICES PROVIDED

19,366 Congregate Meals
24,469 Home Delivered Meals

17,177 One Way Transports
3,541 of which were to Medical Appointments

610 Units of Supportive Services
MENTAL HEALTH

MENTAL HEALTH RELATED CALLS HANDLED BY CIT OFFICERS (MAY-DEC. 2016): 122

ADDICTION

251 OPIATE OVERDOSES + 28 DEATHS IN 2016 {66% INCREASE SINCE 2015}

POVERTY

16.7% OF LAKEMOOD RESIDENTS ARE BELOW THE POVERTY LINE
SUPPORTING LAKEWOOD RESIDENTS

POPULATION

IN ORDER TO HELP THEM

HEALTH

THRIVE
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