

Lakewood Division of Aging

FY21 CDBG Applicant Narrative

1. Mission

The City of Lakewood, Department of Human Services, Division of Aging (DOA) was established by Ordinance in 1973 to provide a continuum of responsive services to Lakewood's older residents. The primary goal of the Division's core programs is to empower and enable older residents to stay safely in their homes and community while sustaining a quality of life that is both meaningful and productive.

2. Geographic Service Area

The Division of Aging serves the City of Lakewood 44107 postal zip code

3. Target Population(s)

The Division of Aging serves all residents aged 60 and over based on the mandates of the Older American Act. The Target population of this program is Lakewood residents age 62 and older and disabled adults who meet eligibility requirements.

4. Programs & Services

To adapt to the issues and opportunities of a growing senior population, and the current restrictions imposed by the COVID-19 pandemic, the Division of Aging, its subcontractors, and community partners, strive to respond to the evolving needs and interests of seniors while simultaneously balancing health and safety concerns, and guidelines. Even during these challenging times, the DOA continues to provide core services, activities, and programs focused on enhancing the support, dignity, independence and involvement in the senior center and the greater community through in-person and virtual methods. Specific resources and supportive services are dedicated to addressing the needs of seniors who are experiencing isolation, loneliness and additional hardships due to financial or health issues. DOA collaborates with key partners to improve overall health and wellbeing of Lakewood seniors through the administration of the following services and programs:

- Nutrition Services
 - ✓ Congregate (pre & post-COVID-19)
 - ✓ Home Delivered Meals
 - ✓ Produce Delivery
- Transportation Services
- Senior Supportive Services
- In-Person and Virtual Senior Center Activities & Programs
- Volunteer Program

5. Number & Demographic Profile of Clients Served (FY19)

*762 unduplicated seniors were served in FY19. Out of the 712 seniors served:

270 lived with incomes at 100 percent of poverty or below;

184 live with incomes between 100 and 150 percent of poverty

*348 are 75 years of age or older

*464 live alone, often DOA is their only support mechanism

6. Qualifications to Implement Proposed Project

Following the enactment of the Older Americans Act, the City of Lakewood established the Division of Aging (DOA) in 1973. Since its inception, the DOA has served Lakewood’s older residents basing services on the needs of residents and best practices as the guide to support aging in place. In addition to CDBG and City General Fund dollars, these services have been funded for many years by major grants from Western Reserve Area Agency on Aging, Cuyahoga County Department of Senior & Adult Services, Cotabish Charitable Trust, among others. DOA staff has maintained positive service records with all contractual partners as well as demonstrated a commitment to strong collaboration.

Senior Supportive Services staff consists of two social workers (LSWs) who possess extensive qualifications and skill sets in aging and family caregiving, with supervision provided by the Senior Services Manager (MA, LSW). DOA social workers are held to the National Association of Social Workers (NASW) Standards of Practice and have proficient competencies to coordinate, navigate, and connect consumers and caregivers with information, programs, services and opportunities. By applying their knowledge and experience, DOA social workers are skilled in engaging participants, building trust, identifying problems and offering solution-focused support through resource, referral and assistance.

In order to systematically deliver Senior Supportive Services centered on problem identification, resource navigation and ongoing support, the Senior Services Manager and social workers work closely with other government offices and community organizations to ensure consumers are receiving the most current and quality services and resource linkage available always while leveraging available technologies to improve outcome and efficiencies. These resources are routinely reviewed and revised in order to ensure residents can be connected to services that will assist them in maintaining their independence and dignity and addressing any concerns that may arise.

7. FY20 Budget

Total FY20 Departmental Budget \$980,275

FY20 Operating Expenses

Expenditure Category	Amount	% Total Budget
Salaries & Fringe Benefits	\$806,380	82%
Operating Costs	\$73,895	8%
Capital Costs		
Indirect Costs		
<i>Other: Medical Transportation</i>	\$100,000	10%
Total	\$980,275	100%

Top 3 FY20 Revenue Sources

#	Source	Amount	% Total Budget
1	General Fund	\$846,778	87%
2	Western Reserve Area Agency on Aging	\$70,100	7%
3	HUD	\$63,397	6%
	Total	\$980,275	100%

8. Does your department maintain the following documents?

Personnel Manual/Grievance Procedures Yes No
Affirmative Action Policy Yes No

9. Capacity to serve non-English-speaking persons? Yes No

10. Do your facilities comply with ADA accessibility requirements? Yes No